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Consultant Id
Account Manager
Phone
Email

CV_ITFS_Consultant_13898
Brian Tofft
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ID	ROLE	AVAILABILITY
13898	ServiceNow Consultant	FROM 18/07/2024

KEY COMPETENCES

Skill	Years	Last used
ServiceNow	7	2024
ITSM Asset Management	5	2024
HAM	2	2023
ServiceNow Flow Designer	6	2024

TECHNICAL SKILLS

ServiceNow ITSM, ServiceNow HAM, ServiceNow ITOM, ServiceNow HRSD, ServiceNow CSM, ServiceNow ITBM, gnu Linux, ms Windows, LibreOffice, ms Office html5, css3, Bootstrap, Python php5, JavaScript, shell, sass, LATEX jQuery, Underscore, Require, Backbone, Modernizr, d3 mvc, rest, ajax, spa, microservices, smacss Agile, Scrum, tdd, bdd, bem phpunit, Casper, qUnit, Jasmine xml, yaml, json, markdown, Smarty, Twig, Handlebars Symfony, silex, Mysql, Postresql

EXPERIENCE

Emagine	03-2023 – Present
Senior Developer	
<ul style="list-style-type: none">Reviewing customizations and proposing best solutions for back to OOTB as SolutionArchitect.	
Sii	11-2022 – Present
Senior Developer	
<ul style="list-style-type: none">Refactoring code and proposing solutions for new features in scoped app as Senior DeveloperReviewing requirements, proposing and controlling implementation as ProductOwner	
Deloitte	09-2021 – 10-2022
Senior Specialist	
<ul style="list-style-type: none">Auditing HRSD business&technical implementation as Subject Matter ExpertMigrating existing Portal to Employee Centeras Functional Consultant&Specialist LeadCreating sales proces and project management integrated with Concur design as ArchitectImplementing PPM module with customizations as Senior SpecialistSplitting instance for two separate after company division as Senior Specialist	

ProData Consult

02-2021 – 07-2021

Senior Technical Consultant

- Managing CMDB with Discovery and supporting ITSM processes for retail industry company

Engage-esm, Limited

05-2017 – 01-2021

Senior Technical Consultant

- Managing CMDB and supporting ITSM processes for delivery company
- Supporting ITSM processes and CMDB maintenance for medical company

Schibsted Tech Polska

03-2013 – 04-2017

Software Engineer

Krakowskie e-Centrum Informatyczne

04-2009 – 02-2013

Web developer

LANGUAGES

Polish: Proficient, Native

English: Advanced

COURSES AND CERTIFICATION

Certified Implementation Specialist – Service Provider	?-2024
Certified Implementation Specialist – Software Asset Management	10-2022
Certified Implementation Specialist – Hardware Asset Management	08-2022
Certified Implementation Specialist – Project Portfolio Management	10-2021
Certified Implementation Specialist – Application Portfolio Management	12-2020
Certified Application Developer	11-2020
Certified Application Specialist – Performance Analytics	10-2020
Certified Implementation Specialist – Discovery and Event Management	09-2020

Certified Implementation Specialist – Service Mapping	03-2020
Professional Scrum Master i	10-2019
Certified Implementation Specialist – Customer Service Management	09-2018
itil Foundation Certificate in itsm	08-2018
Certified Implementation Specialist – Human Resources	07-2018
Certified Implementation Specialist – it Service Management	03-2018
ServiceNow Certified System Administrator	05-2017

EDUCATION

Cracow University of Technology	Physics	Master of Science	10-2004 – 06-2009
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